

Trampoline Ltée

GENERAL PRIVACY NOTICE

1. Introduction

- 1.1. In this General Privacy Notice, “**Trampoline**” refers to Trampoline Ltée and all the words and expressions used in this General Privacy Notice shall be interpreted and construed in line with the definitions used in Trampoline’s General Data Protection Policy.
- 1.2. This General Privacy Notice should be read and interpreted in conjunction with and subject to Trampoline’s General Data Protection Policy that governs all the personal data processing activities of Trampoline.
- 1.3. This General Privacy Notice is relevant to all persons (“**data subjects**”) whose personal data is collected by Trampoline in line with the requirements of the European General Data Protection Regulation 2016 (“**GDPR**”) and the Mauritius Data Protection Act 2017 (“**DPA**”).
- 1.4. Users of Trampoline’s website as well as Trampoline’s customers and potential customers are likely to be data subjects in as much as Trampoline may collect their personal information whether by automated or non-automated means.

2. Responsibilities

- 2.1. Trampoline is responsible for ensuring that this General Privacy Notice is made available to data subjects prior to Trampoline collecting/processing their personal data.
- 2.2. All Employees of Trampoline who interact with data subjects, both employees and non-employees are responsible for ensuring that:
 - 2.2.1. this General Privacy Notice is drawn to the data subject’s attention prior to processing the latter’s personal data; and

- 2.2.2. they obtain the consent of the data subjects prior to the processing of their data wherever consent is required under either the GDPR or the DPA.

3. Privacy Statement

3.1. Who is Trampoline and what does Trampoline do?

- 3.1.1. Trampoline is a private company duly registered and validly existing under the laws of Mauritius.
- 3.1.2. Trampoline has its registered office situated at 38 Royal Street, Port Louis 11602, Mauritius and its operating place of business situated at Unit D, Lalign Rouz, 2nd Floor, Quartier General, Old Post Office Road, Mauritius. Trampoline's other contact details are as follows:

Telephone Number(s): +230 54334576

Email address: contact@trampoline.mu

- 3.1.3. More information on Trampoline is contained in its General Data Protection Policy.
- 3.1.4. The contact details of the Data Protection Officer are as follows:

Name: Sophie Ganachaud

Postal address: Unit D, Lalign Rouz, 2nd Floor, Quartier General, Old Post Office Road, Mauritius

Email address: sophie@trampoline.mu

Telephone No.: +230 54334576

- 3.1.5. The personal data Trampoline is likely to collect from you and process includes any information about an individual from which that person can be identified. Such data includes contact information (for e.g. name, home address, telephone numbers, email address, date of birth, identity and passport documentation. The personal data referred to is not an exhaustive list and can be updated for legitimate business or legal purposes.

- 3.1.6. The personal data Trampoline collects from you will be used for such purposes as may be related, directly or indirectly, to our business activities. Your data may be used in the course of our business operations, for the purpose of the contract you have entered with us and for compliance with any legal and regulatory obligations.
- 3.1.7. In any event, Trampoline is committed to ensuring that the information it collects and uses is appropriate for the purpose for which it was collected, and does not constitute an invasion of your privacy.
- 3.1.8. From time to time, Trampoline would like to use your name and contact details to send you either through telephone calls, messaging services, emails, post, or social media platforms, information about our offers, promotions, products, surveys and services, as well as those of our subsidiaries and affiliates, that we believe may be of interest to you, but we will only do so with your consent.

If you have agreed to receive direct marketing, you may always opt out at a later stage by following the unsubscribed instructions on each of our marketing communications.

You have the right at any time to stop Trampoline from contacting you for direct marketing purposes.

3.2. Consent

- 3.2.1. By using Trampoline's website (as a user of Trampoline's website) you are giving Trampoline permission to process your personal data specifically for the purposes identified above.
- 3.2.2. Trampoline will request your consent prior to processing any of your sensitive or special categories data.
- 3.2.3. Sensitive or special categories of personal data is information about racial origin, ethnic origin, political opinion, religious belief, philosophical belief,

trade union membership, genetic data, biometric data, health data, criminal record, data concerning sex life and/or sexual orientation.

3.2.4. You may withdraw consent at any time by informing Trampoline and/or Trampoline's Data Protection Officer in writing of your wish to withdraw your consent without having to assign any reason for your decision.

3.2.5. Trampoline may exceptionally process sensitive or special categories personal data without your consent if such processing is required by law and/or a Court order or where the information is already in the public domain.

3.3. Disclosure and transfer

3.3.1. Trampoline may pass your personal data on to third-party service providers contracted to Trampoline in the course of dealing with you. Any third parties that Trampoline may share your data with are obliged to keep your details securely, and to use them only to fulfil the service they provide you on Trampoline's behalf. When they no longer need your data to fulfil this service, they will dispose of the details in line with Trampoline's procedures.

3.3.2. Trampoline will not pass on your personal data to third parties unless it has obtained your consent or such disclosure is necessary for the processing activities of Trampoline in furtherance of a contractual relationship to which you are privy as a customer or potential customer of Trampoline or from which you will be deriving a personal interest.

3.3.3. Trampoline will not transfer your personal data to a different country without having carried out an adequacy test as explained in Trampoline's General Data Protection Policy.

3.4. Third Party Websites

3.4.1. The Trampoline website may contain links to other websites, apps, content, services or resources of interest, which are operated by third parties. If you access websites, apps, content, services or resources using

the links provided and you have left the Trampoline website, you must be aware Trampoline does not have any control over the other websites apps, content, services or resources. Trampoline is not responsible for the protection and privacy of any information you provide whilst visiting such websites, apps, content, services or resources and they are not governed by this Privacy Notice.

3.5. Use of Cookies

3.5.1. We use cookies that identify your browser. When you visit the Trampoline website, Trampoline may collect information from you automatically through cookies or similar technology. Trampoline may collect and store information about how you use the Trampoline website, as well as provide you with a better service and experience when browsing and for analytics. The personal data we collect through these technologies will also be used to manage your session.

3.6. Report of Breach

3.6.1. Whenever Trampoline is on notice that a breach of personal data has been committed or reasonably suspects that a breach of personal data is likely to be committed, Trampoline shall as soon as reasonably practicable inform the relevant supervisory authority about the same. You shall also be informed about the same where such a breach is likely to impact on your rights and freedoms as a data subject.

3.7. Retention Period

3.7.1. Subject to paragraph 3.6.2 below, Trampoline will process and store your personal data for no longer that is required for the purpose for which it is initially collected.

3.7.2. Notwithstanding paragraph 3.6.1 above, Trampoline may store your personal data for such period as may be necessary for Trampoline's compliance with legal obligations and for Trampoline's legitimate interests such as the defence by Trampoline of legal claims that may be brought before it.

3.8. Your rights as a data subject

At any point, while Trampoline is in possession of or processing your personal data, you, the data subject, have the following rights:

- (a) **Right of access to your personal data.**
- (b) **Right of rectification** to correct data that Trampoline holds about you that is inaccurate or incomplete.
- (c) **Right to erase personal data** from Trampoline records.
- (d) **Right to restriction of processing** where certain conditions apply to have a right to restrict the processing.
- (e) **Right of personal data portability.**
- (f) **Right to object** you have the right to object to certain types of processing such as direct marketing.
- (g) **Right to object to automated processing of your personal data, including profiling.**
- (h) **Right to judicial review against Trampoline.**

3.9. Complaints

3.9.1. In the event that you wish to make a complaint about how your personal data is being processed by Trampoline, or how your requests under paragraph 3.7 above have been handled, you have the right to lodge a complaint directly with the relevant supervisory authority and Trampoline's Data Protection Officer.

3.10. What does Trampoline hold about you?

3.10.1. At any point in time, you can find out the personal data that the organisation holds about you, if any.

- 3.10.2. Upon a written request being received, Trampoline can confirm what information it holds about you and how it is processed.
- 3.10.3. Where Trampoline holds your personal data, you can request the above from Trampoline who will provide the information in accordance with the provisions of the Data Protection Act.
- 3.10.4. When making a written request to Trampoline pursuant to this paragraph 3.9, you will need to provide to Trampoline an appropriate form of identification (“ID”) in order to access to the information. An appropriate form of ID is either you National Identity Card or your passport (provided the same has not expired).

Document Owner and Approval

Trampoline is the owner of this document.

This document may, from time to time, be reviewed in line with any changes in Trampoline’s General Data Protection Policy and the law.

This General Privacy Notice has been duly approved by the Board of Directors of Trampoline on 24 September 2021

By order of the Board of Directors of Trampoline.

Made in good faith on 24 September 2021 at 38 Royal Street, Port Louis, Republic of Mauritius.

Arif F. Currimjee
Chairman
Trampoline Ltd.